

COMPANY POLICY

The aim of the company is to ensure solid prosperity in its structure in the short, medium and long term.

The company believes that an essential condition for obtaining this purpose is subject to the following factors:

- obtaining economic results that, in addition to providing an adequate remuneration relative to the amount invested, make it possible to plan the investments necessary for the development of processes and products;
- interpret the evolution of the operating context, as well as the needs and expectations of the parties involved and define consequent strategies with reference to their management aspects and to the development of the product and service offered to the market;
- identify the opportunities and threats that may impact on the management of the company and define consequent operational plans that can seize opportunities and counter threats;
- evaluate and carefully manage the needs and expectations of the parties involved, bearing in mind that a balanced relationship between giving and receiving is an ethical component and an intrinsically expected factor, in the set of relationships that are established, within and outside the company;
- keep a constant update on the process technologies used;
- continuously evaluate and make use of the availability of external resources that can contribute to the improvement of business processes;
- train and involve the personnel in such a way that professionalism is adequate to the level of the activities carried out and to it is added an effective commitment on the part of the operators.

The management of each of the aforementioned individual factors and their reciprocal integration must be carried out through meticulous planning and careful control of company processes.

QUALITY POLICY

On the basis of the foregoing, the company is responsible for defining a "Quality Management System", by means of which it is planned and implemented that set of activities necessary to guarantee the control and improvement of the parameters that influence the quality of the processes, products and services.

With reference to the "Quality Management System" the Management undertakes:

- to document the company organization, in such a way that the responsibilities, authorities and mutual relations between the company sectors are explicit;
- to mandate all company managers to adequately identify and satisfy the needs of both instrumental and professional resources;
- to provide the company with a "Quality Management System" in line with the standard
- UNI EN ISO 9001: 2015 assigning the responsibility and authority to establish, apply and maintain this system and report to the Management on the progress of the system;
- to review the "Quality Management System" at pre-established intervals in order to verify its adequacy in meeting the requirements of the reference standard, in pursuing this policy and in achieving the established objectives;
- to communicate this policy within the organization and to ensure that it, in this context, is fully understood and applied;
- to communicate this policy to all parties involved in the management of the company;
- to review this policy, at pre-established intervals, in order to assess the effectiveness, which derives from it, in achieving company objectives.

Settima
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CEO
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